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CONFIRMATION NO. 8400

SERIAL NUMBER 09/753,341	FILING DATE 12/29/2000 RULE	CLASS 709	GROUP ART UNIT 2142	ATTORNEY DOCKET NO. 061473 0270159
APPLICANTS Peter A. Huboi, Aptos, CA; Shailendra Sharma, Sunnyvale, CA; Laurence C. Chan, Fremont, CA; John Epplett, Mt. Shasta, CA;				
** CONTINUING DATA ***** This appln claims benefit of 60/213,661 06/23/2000				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/09/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged		STATE OR COUNTRY CA	SHEETS DRAWING 13	TOTAL CLAIMS 12 INDEPENDENT CLAIMS 5
ADDRESS 27498 PILLSBURY WINTHROP LLP 2475 HANOVER STREET PALO ALTO , CA 94304-1114				
TITLE METHOD AND APPARATUS FOR PROVIDING USER SPECIFIC WEB-BASED HELP IN A DISTRIBUTED SYSTEM ENVIRONMENT				
FILING FEE	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time)	